ISTI Open Access - Incident #25538

Open Portal instances are down / unreachable

Aug 31, 2023 02:55 PM - Leonardo Candela

Status:	Closed	Start date:	Aug 31, 202	3
Priority:	Urgent	Due date:		
Assignee:	Tommaso Piccioli	% Done:	100%	
Target version:	ISTI Open Portal Issues			
VREName:				
Description				
The connection has timed out				
An error occurred during a connection to openportal.isti.cnr.it.				
An error occurred during a connection to openportal.ispc.cnr.it.				
An error occurred during a connection to openportal.ino.cnr.it.				
Related issues:				
Related to ISTI Open Access - Incident #25537: Macchine non raggiungibili			Closed	Aug 31, 2023
Related to ISTI Open Access - Incident #25555: D-Net server is down			Closed	Sep 01, 2023

History

#1 - Aug 31, 2023 02:56 PM - Leonardo Candela

- Related to Incident #25537: Macchine non raggiungibili added

#2 - Aug 31, 2023 02:57 PM - Leonardo Candela

- Priority changed from High to Urgent

#3 - Aug 31, 2023 06:49 PM - Leonardo Candela

- Status changed from New to Closed

- % Done changed from 0 to 100

All the portals are back

#4 - Sep 01, 2023 08:18 AM - Michele Artini

- Related to Incident #25555: D-Net server is down added